



CITY OF LONG BEACH

FREQUENTLY ASKED QUESTIONS

What is the NY Sandy Help-NY Rising Recovery Program?

Thousands of homeowners across New York have been directly impacted by Superstorm Sandy, Hurricane Irene, or Tropical Storm Lee. The devastation wrought by these storms was unlike anything New York has seen in recent history. While FEMA, the State of New York and other disaster relief agencies stepped in immediately following the storm to provide public and private recovery assistance to homeowners in need of help, the State worked to secure Congressional approval of additional federal aid to meet the substantial need. The program outlined here is subject to federal approval. The State of New York, local governments and its partners are now accepting registrations for housing and small business assistance for residents located in disaster-declared counties. These registrations will be used to determine potential program eligibility for each registrant.

Frequently Asked Questions about the NY Sandy Help-NY Rising Recovery Program

1. How do I pay to move or elevate my home since ICC pays only a small portion?

Sandy Help-NY Rising Recovery Program has options for residents to assist with storm recovery. All situations are different. Please apply for the program to find out what you are eligible for.

2. How do I apply for the Sandy Help funding?

Please visit <http://www.nysandyhelp.ny.gov/> to submit an application or dial the Sandy Recovery Hotline at 1-800-NYS-SANDY, 8:00 a.m. – 8:00 p.m. on weekdays and 10:00 a.m. – 5:00 p.m. on weekends.

3. Is this application based on income?

No, the income based questions are strictly for the Federal Government reporting requirement. Whereas after all funding is completed the Federal Government can issue a report of funding dispersed by income levels.

4. What if we don't have internet access to register for NY Rising?

You can contact NY Rising at the Sandy Recovery Hotline at 1-800-NYS-SANDY, 8:00 a.m. – 8:00 p.m. Weekdays and 10:00 a.m. – 5:00 p.m. on the weekends. Additionally representatives from New York State are available to assist you with any questions and to walk you through the competition of the application at the Long Beach Disaster Recovery Center located at the Long Beach Ice Arena located at 150 West Bay Drive, Long Beach.

Additional Sandy Disaster Recovery Resources

http://www.dhss.ny.gov/oem/event/sandy/documents/NY_Resource_List_v4.4.pdf
<http://www.dhss.ny.gov/oem/event/sandy/sandy-info.cfm>